

Washington Workforce Development Services

The Workforce Training and Education Coordinating Board developed this at-a-glance summary of Washington’s key workforce development programs. Get more information online at www.wtb.wa.gov/WorkforceDevelopmentDirectory.asp.



January 2019

Annual data for participants and expenditures is 2016-17.

Who is Served?	Low income youth 14 through 24 years old.	Low income job seekers 18 and older.	Dislocated workers.	Foreign trade affected workers.	Individuals with disabilities.	Blind or visually impaired individuals.	Low income adults who are recipients of Temporary Assistance for Needy Families (TANF).				Unemployed and dislocated workers, with a priority given to dislocated workers.	High school graduates or persons 18 years or older, and students younger than 18 with school district permission.	High school students in grades 9 through 12.	Employers and their prospective and existing employees.	Those 18 or older and students younger than 18 with parent or guardian permission.	All legal workers and employers seeking workers.	Those with limited literacy skills or needing English language instruction.	Employers and their prospective and existing employees.		Dislocated workers (state definition).
Services	Employment and Training Services										Occupational Skills Training					Job Search Assistance	Basic Skills Instruction	Employer Matched Current Worker Training		Income Support
Programs	Workforce Innovation and Opportunity Act			Trade Adjustment Assistance	Division of Vocational Rehabilitation	Services for the Blind (Vocational Rehabilitation)	WorkFirst under TANF				Worker Retraining Program	Postsecondary Professional Technical Education	Secondary Career and Technical Education	Apprenticeship	Private Career Schools	Wagner-Peyser	Basic Education for Adults	Job Skills Program	Customized Training Program	Training Benefits Program
Individuals Served Annually	3,234	10,098	3,928	1,670	12,479 ¹	1,345	5,067	3,027	1,588	9,734	11,565	159,636	314,823 ²	16,357	37,447	100,686	48,058	63 companies; 2,312 trainees	14 businesses and 552 trainees	1,610
State Expenditures From July 1, 2016—June 30, 2017	\$0	\$0	\$0	\$0	\$9,471,000	\$2,230,000	\$0	\$6,580,000	\$1,868,000	\$0	\$39,759,000	\$270,141,000	\$428,766,000 ³	\$1,513,000 ³	N/A ⁶	\$0	\$108,798,000	\$2,064,000	\$298,000	\$907,000
Federal Expenditures From July 1, 2016—June 30, 2017	Youth \$13,230,000	Adult \$12,820,000	Dislocated Worker \$13,146,000	\$10,024,000	\$40,349,000	\$10,084,000	Education & Training \$14,940,000	Community Jobs/Career Jump \$10,669,000	Community Works \$1,444,000	Employment Services \$11,515,000	\$0	\$10,877,000	\$7,397,000 ⁴	\$1,325,000 ⁵	N/A ⁶	\$11,823,000	\$10,213,000	\$0	\$0	\$0
Administering Agency	Employment Security Department	Employment Security Department	Employment Security Department	Employment Security Department	DSHS/Division of Vocational Rehabilitation	Department of Services for the Blind	DSHS State Board for Community and Technical Colleges	DSHS Department of Commerce		DSHS Employment Security Department	State Board for Community and Technical Colleges	State Board for Community and Technical Colleges	Office of Superintendent of Public Instruction	Department of Labor & Industries	Workforce Training and Education Coordinating Board	Employment Security Department	State Board for Community and Technical Colleges	State Board for Community and Technical Colleges	State Board for Community and Technical Colleges	Employment Security Department
Providers	Community-based organizations, Educational Service Districts, school districts, and city/county government through Workforce Development Councils.	WorkSource Center/Affiliate sites, contracted colleges, community-based organizations, and local government agencies. Funds administered by 12 regional Workforce Development Councils.		Employment Security Department and WorkSource Centers statewide.	DVR field services staff in DVR, DSHS, and WorkSource locations statewide.	Statewide services through six community offices, as well as coordinated community partners.	Community and technical colleges, private career schools, and community-based organizations.	23 community-based organizations located throughout Washington.		WorkSource offices and some Community Services Offices.	Washington's community and technical colleges, and licensed private career schools.	All of Washington's 34 community and technical colleges.	Office of Superintendent of Public Instruction	238 employer/employee sponsored training programs that meet state apprenticeship standards.	Over 300 licensed private career schools and colleges.	WorkSource Centers, WorkSource Affiliate sites, and online.	Washington's community and technical colleges and community-based organizations.	Washington's community and technical colleges, licensed private career schools, universities, and apprenticeship trusts.	Washington's community and technical colleges and licensed private career schools.	Employment Security Department
Program Results	Employment Rate or Further Education: 63% Annual Earnings: \$15,800 Earnings Net Impact: \$1,100 Participant ROI/dollar: \$10 to 1 Taxpayer ROI/dollar: \$2 to 1	Employment Rate: 67% Annual Earnings: \$32,900 Earnings Net Impact: \$5,500 Participant ROI/dollar: \$52 to 1 Taxpayer ROI/dollar: \$10 to 1	Employment Rate: 74% Annual Earnings: \$38,200 Earnings Net Impact: \$6,100 Participant ROI/dollar: \$29 to 1 Taxpayer ROI/dollar: \$8 to 1	Employment Rate: 49% Annual Earnings: \$43,800 Earnings Net Impact: N/A Participant ROI/dollar: N/A Taxpayer ROI/dollar: N/A	Employment Rate: 57% Annual Earnings: \$15,100 Earnings Net Impact: \$1,000 Participant ROI/dollar: \$2 to 1 Taxpayer ROI/dollar: \$1 to 1	Employment Rate: 46% Annual Earnings: \$22,400 Earnings Net Impact: N/A Participant ROI/dollar: N/A Taxpayer ROI/dollar: N/A	Employment Rate: 59% Annual Earnings: \$20,200 Earnings Net Impact: N/A Participant ROI/dollar: N/A Taxpayer ROI/dollar: N/A				Employment Rate: 68% Annual Earnings: \$33,700 Earnings Net Impact: \$4,800 Participant ROI/dollar: \$17 to 1 Taxpayer ROI/dollar: \$5 to 1	Employment Rate: 68% Annual Earnings: \$32,100 Earnings Net Impact: \$5,800 Participant ROI/dollar: \$15 to 1 Taxpayer ROI/dollar: \$4 to 1	Employment Rate or Further Education: 81% Annual Earnings: \$16,000 Earnings Net Impact: \$1,000 Participant ROI/dollar: \$26 to 1 Taxpayer ROI/dollar: \$7 to 1	Employment Rate: 77% Annual Earnings: \$56,200 Earnings Net Impact: \$14,500 Participant ROI/dollar: \$71 to 1 Taxpayer ROI/dollar: \$36 to 1	Employment Rate: 65% Annual Earnings: \$29,200 Earnings Net Impact: \$2,100 Participant ROI/dollar: N/A Taxpayer ROI/dollar: N/A	Employment Rate: 67% Annual Earnings: \$29,700 Earnings Net Impact: N/A Participant ROI/dollar: N/A Taxpayer ROI/dollar: N/A	Employment Rate: 45% Annual Earnings: \$22,700 Earnings Net Impact: \$0 Participant ROI/dollar: \$0 to 1 Taxpayer ROI/dollar: \$0 to 1	N/A ⁷	N/A ⁷	Employment Rate: 55% Annual Earnings: \$32,400 Earnings Net Impact: N/A Participant ROI/dollar: N/A Taxpayer ROI/dollar: N/A

Note: The program results are measured for all program participants, not just completers (except for secondary career and technical education). The employment and earnings results are based on employment reported to state employment agencies. They do not include self-employment, employment outside the Northwest, or federal employment, and thus understate total employment by an estimated 10 percent. Program results also include both Annual Earnings and Earnings Net Impact, which are inflation-adjusted to first quarter 2018 dollars. Annual earnings calculate how much program participants earned nine months following their exit. Net Impact calculates how many additional dollars workforce program participants earned when compared with people who have similar characteristics who did not participate in a workforce program. When possible we also calculate Return on Investment (ROI). This shows the ratio of how much workforce participants earned over the course of their working lives when compared to the public's financial contribution to workforce programs.

1 DVR participants who received services under an individualized plan for employment.
2 Participant count reflects all students grades 9-12 who completed a CTE course between Sept. 1, 2016 and Aug. 31, 2017.
3 Annual State Funds served all CTE students grades 7-12 and those at Skills Centers between July 1, 2016 and Sept. 30, 2017.
4 Annual Federal Funds served all CTE students from grades 7-12 and those at Skills Centers between July 1, 2016 and Sept. 30, 2017.

5 Represents operating budget to run Apprenticeship for a year. Apprenticeship programs are supported by employer/employee contributions and funds from community and technical colleges. Federal dollars reflect grant money awarded in a competitive process.
6 The major public investment is financial aid for students, which is outside the scope of this report.
7 Programs are unique among workforce programs in providing customized training for employees of specific firms. Their performance results are not well measured by the state core measures and are not reported here.